

Native Child and Family Services of Toronto

Native Child and Family Services of Toronto is an Aboriginal, community controlled multiservice agency. Our mission is to provide support, ensure safety and enhance the quality of life for Aboriginal families, children, and youth within the greater Toronto area. Our agency works within a holistic framework, which builds on individual and family strengths, and engages clients as partners in identifying issues and their solutions.

Evening Support Worker

Classification: Regular Fulltime Rate: \$38, 855 – \$63, 372

Hours: 35 hrs/wk. (4:00pm-12:00am.) Location: (Women's Transition House)

NCFST is committed to staffing a workforce representative of the Aboriginal population we serve. We encourage First Nation, Metis and Inuit applicants to apply and please self-identify in their cover letter.

Position Summary

Under the direction of the Supervisor of Transitional Housing, the Evening Support Worker will:

- Provide a safe and secure setting by maintaining rules and expectations of the home.
- Provide supervision, support, and education to residents and their children, particularly in the area of life skills and parenting development.
- Assist residents on an individual basis with their goal setting, and provide ongoing support to each resident in reaching their goals.
- Provide individual support such as crisis intervention, dispute resolution etc.
- Provide group activities (circles) and other programming.
- Address individual cultural needs of the residents.
- Ensure residents are provided with the appropriate referrals for counselling, groups, classes etc.
- Ensure that equipment, inventory and supplies are maintained and protected.
- Provide written and verbal assessments on the resident's readiness to participate in programs and activities.
- Provide support to house case manager regarding information, referrals and follow-up services to residents.
- Maintain accurate and up-to-date case files according to specified time lines and provide written reports.
- Represent Native Child and Family Services of Toronto at community level.

What we are looking for:

- Post-Secondary diploma in the social service field from an accredited College or equivalent
- Minimum of one (1) year direct experience in the social work field (preferably in a transitional/group home)
- Pass a Vulnerable Sector Police Record check
- Current CPR and First-Aid certification or willing to complete prior to commencement of employment.
- A valid (G) class Driver's License would be an asset.
- Knowledge of internal and external resources available for Aboriginal people with respect to issues such as homelessness, addictions and mental health.
- Knowledge of crisis intervention and dispute resolution techniques.
- Understanding of systemic barriers faced by Aboriginal youth and ability to advocate within systems.
- Excellent written and verbal communication skills; organizational skills; initiative, and respect for confidentiality.
- Ability to work effectively with all levels of staff, to maintain effective communication and working relationships, demonstrating strong interpersonal skills, tact, sensitivity and build strong internal relationships.
- Demonstrated understanding of workplace Health and Safety practices and understanding of an employee's responsibility under current legislation.
- Demonstrated understanding, and commitment to, integrating the Native Child and Family Services of Toronto Mission and values in to practice, service and relationships.

If you are interested in this job opportunity, please apply by email on or before **September 20, 2019** hrncfst@nativechild.org quoting reference number #19-09-06

We are committed to providing a barrier-free work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, NCFST will make accommodations available to applicants with disabilities upon request during the recruitment process.

We thank you for your interest, however, only those applicants selected for an interview will be contacted.